

# MCNA Dental

Louisiana Medicaid Managed Care Non-Compliance Actions

January 1, 2021 to Present

| Tracking Number | Failed Deliverable or Non-Compliance with Contract Requirements                                     | Notice of Action | Deadline to Cure | Notice of Monetary Penalty | Monetary Penalty Amount | Dispute or Appeal | Responses or Related Correspondence | Closure Date |
|-----------------|---|------------------|------------------|----------------------------|-------------------------|-------------------|-------------------------------------|--------------|
| MCNA1-01        | [Claims and Encounter Management]<br>Failure to comply with encounter data submission requirements. |                  |                  | <a href="#">1/6/2022</a>   | \$50,000                |                   |                                     |              |
| MCNA1-02        | [Provider Services]<br>Failure to meet call center standards.                                       |                  |                  | <a href="#">3/2/2022</a>   | \$20,000                |                   |                                     |              |
| MCNA1-03        | [Reporting]<br>Failure to timely submit required reports.   |                  |                  | <a href="#">3/23/2022</a>  | \$80,000                |                   |                                     |              |
| MCNA1-04        | [Reporting]<br>Failure to timely submit ad hoc reports.   |                  |                  | <a href="#">4/22/2022</a>  | \$17,500                |                   |                                     |              |
| MCNA1-05        | [Reporting]<br>Failure to timely submit required reports.   |                  |                  | <a href="#">7/7/2022</a>   | \$32,500                |                   |                                     |              |
| MCNA1-06        | [Reporting]<br>Failure to submit complete and accurate reports.                                     |                  |                  | <a href="#">8/26/2022</a>  | \$75,000                |                   |                                     |              |
| MCNA1-07        | [Quality Management]<br>Failure to meet performance measures.                                       |                  |                  | <a href="#">9/8/2022</a>   | \$190,000               |                   |                                     |              |
| MCNA1-08        | [Claims and Encounter Management]<br>Failure to comply with encounter data submission requirements. |                  |                  | <a href="#">10/20/2022</a> | \$50,000                |                   |                                     |              |
| MCNA1-09        | [Claims and Encounter Management]<br>Failure to comply with encounter data submission requirements. |                  |                  | <a href="#">1/5/2023</a>   | \$50,000                |                   |                                     |              |

*Note: Blank cells represent fields that are not applicable as of publication.*

MCNA Dental  
200 West Cypress Creek Road, Suite #500  
Fort Lauderdale, FL 33309